

# 1:1 Initiative

## Frequently Asked Questions (FAQ'S)

The purpose of this **Frequently Asked Questions (FAQs)** page is to try and answer commonly asked questions South Kingstown parents, students, staff, and community might have regarding the district's 1:1 Laptop Program for 9th and 10th grade students. We will try and keep this page updated with any new questions and answers. If you have a question that is not addressed here please complete add it here: <https://goo.gl/nqyrOH>

This is a living document to be updated periodically with new questions and answers.

Is the issue device a requirement?	<b>Yes, it a tool used to access the curriculum much like a textbook.</b>
What is the Make/Model of the device? Click <a href="#">here</a> for more detail	<b>Dell Latitude 3340 Education Series</b>
What is the replacement cost of the device?	<b>The cost of this device is \$750.</b>
Can my children share the laptops with other members of the family while at home?	<b>Only the student that is assigned and has logged into the SKSD network with their authentication will have access to the laptop.</b>
If my child already has a laptop, can she use her personal laptop in place of the laptop provided by the school?	<b>No, because any laptop not connected to the school network will be extremely filtered, bandwidth restricted, never have access to internal resources (Printers, Mimio, Skyward, Portfolio, Etc.) and not supported by the Technology Department.</b>
Will the laptop be able to connect with home printers and scanners?	<b>The laptop will have the capacity to connect to home printers and scanners.</b>
What equipment will the students get with the device?	<b>Students will receive and be responsible for a laptop, charger, and protective sleeve.</b>
Will there be resources online for my student to access to assist in <u>Google</u> while at home?	<b>Yes. There will be Google tutorials available to students on the SKHS website.</b>
Will there be resources online for my student to	<b>Yes. There will be basic troubleshooting assistance</b>

access to assist in <u>troubleshooting</u> while at home?	<b>available on the SKHS website.</b>
Will there be charging stations available for the students in school?	<b>It is the expectation students charge their device at home before coming to school. The battery holds a 12 hour charge. In an emergency, students will have access to charging stations in the library and cafeteria during specified times.</b>
What software/services will be recommended/required?	<b>All Software and services will be provided from the Technology Department, preloaded on all the laptops before deployment.</b>
Will students be able to download software on their machines?	<b>No. All software will be preloaded and students will not have administrative rights to download software.</b>
Will the laptops come with parental controls on them so that kids can't use them to visit inappropriate sites?	<b>iBoss (Cloud Based Internet Filtering service) will filter internet content at home exactly the same as in school network.</b>
What will my student do if they do not have WIFI/ Internet access at home?	<p><b>Please click on the link to access the list of local businesses and municipal buildings that have WiFi connectivity. (<a href="#">link</a>)</b></p> <p><b>In addition, COX Communications offers the Connect to Compete Program at a rate of \$9.95 per month. Interested individuals can call 855-222-3252.</b></p> <p><b>In addition, click on the link to access a list of local businesses and municipal buildings that have WiFi connectivity. <a href="#">LINK</a></b></p> <p><b>Finally, the high school will be offering opportunities for students to access the school's WiFi network before school starting at 6:30 AM and after school until 3:15 PM in the library from Monday through Thursday starting in mid-September. A late bus is provided each day for students.</b></p>
Are students allowed to personalize the outside of the laptops with things just as stickers and decals?	<b>No, the device belongs to the high school and will not be covered by insurance if it is modified in any manner such as; stickers and decals.</b>

<p>How will students identify their personal devices while in the classroom?</p>	<p><b>There will be a label on all laptops with the student's name, district information and return to address.</b></p>
<p>When and how do student receive devices?</p>	<p><b>There will be three opportunities in August for students and parents to attend an overview of the device, purchase insurance and sign out the laptop. This session will include an online digital orientation to the device and digital citizenship training lasting approximately 60 minutes.</b>  <b>August 24<sup>th</sup>-3:00PM-8:00 PM</b>  <b>August 25<sup>th</sup>-3:00PM-8:00 PM</b>  <b>August 26<sup>th</sup> 3:00 PM-8:00 PM</b>  <b>August 27<sup>th</sup>-6:30PM-8:30 PM</b>  <b>September 2<sup>nd</sup>- 6:00PM-7:00PM</b></p>
<p>Who owns the laptop device?</p>	<p><b>The laptop and associated software/hardware are the property of the South Kingstown High School.</b></p>
<p>Do I need to purchase insurance?</p>	<p><b>No. Insurance has been provided by the School Department.</b></p>
<p>What happens if I do not purchase the insurance?</p>	<p><b>Laptops will remain at school and be signed out at the beginning of the day and signed back in at the end of the day.</b></p>
<p>If I have two children in the system getting laptops, will the insurance pricing be the same for both?</p>	<p><b>Yes, there is no multi student discount.</b></p>
<p>Can I opt my child out of receiving the laptop device?</p>	<p><b>No, the laptops are a necessary component to the delivery of the curriculum.</b></p>

